

CONGRATULATIONS ON YOUR ENGAGEMENT!

I am so grateful you have asked me to help celebrate your special day. I understand all the hard work and meticulous planning required to make your day a true success and I also know that the way you look and feel on that day is directly related to your beauty experiences prior to the big event. You'll be pleased to hear that I have taken care of many beautiful brides and their bridal parties, and as a result I know exactly which questions to ask to get you organised. Below, you'll find a brief outline of what happens next on the lead up to your big day! If you have any questions on any of this, please don't hesitate to email the salon - rocknrollerparlour@gmail.com.

1. Complimentary Consultation: Here we will discuss your hair needs and schedule both a practice run and wedding day services - this can be done either in person or via email.

2. Trial Run for the Bride: This should be scheduled 6 to 8 weeks prior to your wedding. You'll need to bring everything you'll be wearing on your big day, such as your veil, jewellery, and so on. At this appointment, the contract and cancellation policies will be reviewed along with the finalisation of bridal party numbers requiring services from the prices detailed in Section 3. (Since summer weekend dates are always in short supply, I recommend you book your wedding services at least 6 months in advance.)

3. Wedding Day Hair: I'll recreate the look we achieved during your practice run. Please remember that everyone in your wedding party is welcome to join us for services on your wedding day.

Prices per person are detailed below:

Bride Trial (compulsory): £55

Bride Half/Full Up-do: £65/£75

Bridesmaid Trial (optional but not compulsory): £55

Bridesmaid Half/Full Up-do: £55/£65

Flowergirls (10 and under): £25

Mother of the Bride Blowdry: £20

4. Offsite Travel Fees: I am happy to come to your wedding venue or home and perform my services there - I have found that for most brides this is a more relaxing and calm environment. Travel fees are in addition to my regular service costs and are broken down into fuel cost, as well as travel time for site visits further than a 20 mile radius from the salon. Costs are as follows:

Fuel cost: £0.45 per mile for the entire round trip.

Travel cost (only applicable to journeys over 10miles from CV1 5ED): £15 per hour

5. Additional Stylists: If you have a wedding party of 6+ or limited time in which you can get ready, an additional stylist or assistant **may** be needed. There is a flat fee of £60 to bring an extra stylist along on the day. The need for one will be discussed at your consultation. This fee must be paid prior to wedding day.

6. Deposit: As part of our Wedding Agreement, a deposit is required to secure me for your wedding date and will need to be made within 28 days of the trial appointment. [Please note: Your wedding will not be booked in my diary until I have received this deposit.] This deposit is 50% of the total services bill and will not be refunded if the appointment is cancelled less than 28 days before the wedding date. Deposits can be made in salon by cash or card, although bank transfers are normally the preferred method of payment. The outstanding balance of service fees will need to be settled no sooner than 1 month prior to your wedding date. By paying the deposit, you agree to all the terms detailed in this document.

7. Cancellation Policy: I understand that changes do sometimes need to be made. I do ask that should there be a need to adjust or cancel any of the appointments that all changes are made at least 28 days prior to the date of your wedding. If changes or bridal party member cancellations are made with less than 28 days notice, you will still be responsible for the full amount stated above.

8. General Terms and Conditions (agreed to by settling the deposit):

As the bride, I agree to the scheduled appointment times given and the quote provided to me by the Rock'n'Roller Parlour. I understand and agree to the 50% deposit to secure appointments. I consent to having the deposit processed 28 days (or less) after the agreed trial date. I agree to pay the full remaining balance no sooner than 1 month prior to the day of the event. I understand that the deposit will not be refunded upon cancellation unless 28 days' notice is given to me. Changes to the bridal party total can be made up to 28 days in advance. After that, I understand that I am responsible for the total amount listed above and that no refund will be given for members of the wedding party who miss their appointment or change their mind on the day of the event.

Important Information for your Bridal Service

To help us serve you better and ensure that your wedding day runs smoothly, we ask that you and your wedding please follow these simple guidelines:

- Please arrive with clean, dry hair to help the hold of your hairstyle - it is better to work with day old hair, so no wet or freshly washed hair on the day please. There will not be time on the day to blowdry hair plus it'll be too silky to hold the chosen styles.
- During your trial run, please bring everything you will wear on your wedding day so you can get a feel for the whole look: veil, jewellery, any hair pieces or accessories, etc.
- Please do not hesitate to bring pictures of different hairstyles that you are interested in for us to look at and discuss together to find the best style for you. Also bring a picture of your wedding dress.
- On the day of your wedding, if we are performing your services at the salon, you are invited to bring in any drinks or food that you feel will make your day more special. We do offer complimentary tea, coffee, water and soft drinks, but you may feel free to bring in a more personalized selection.
- Most importantly, please be on time for your wedding appointment. Even starting 15 minutes late will put everyone behind and we don't want you to be late for your big day!

Once again, thank you for choosing me to share in your special day. Please do not hesitate to contact me at the salon by calling or texting 07596 680 990 or emailing rocknrollerparlour@gmail.com

Natalie

